

Vanity Furr Ltd

Health and Safety Policy

Our Commitment to Pet Health and Welfare

This policy ensures compliance with the Animal Welfare Act 2006 and maintains the highest standards of health and safety for all pets in our care. The welfare and safety of your pet is our absolute priority.

1) Vaccination Requirements

All pets must be up to date on the following vaccinations:

Dogs:

- Distemper, Hepatitis, Parvovirus, Parainfluenza, Kennel Cough (DHPP+KC)
- Annual booster vaccinations as recommended by your veterinarian

Proof of vaccination may be requested and must be provided if asked.

2) Health Check Requirements

Before your appointment, please ensure your pet:

- Shows no signs of illness or disease
- Is free from contagious conditions
- Has not had recent exposure to infectious diseases
- Is mentally and physically fit for the grooming process

3) Health Assessment Upon Arrival

Initial Health Check

Every pet receives a comprehensive health check including:

- Visual examination of skin and coat condition
- Check for external parasites (fleas, ticks, mites)
- Assessment of general demeanour and behaviour
- Evaluation of any visible health concerns
- Review of any disclosed medical conditions

4) Parasite Policy

If fleas, ticks, or other parasites are discovered:

Upon or Before Arrival Detection

- Appointment will be immediately rescheduled
- **Charge:** 50% of appointment fee to cover assessment and salon sanitation costs
- Veterinary treatment must be completed before rebooking
- Proof of treatment may be required

During Grooming Detection

- **Additional charge:** £20 for salon sanitation and treatment protocols
- Grooming may be discontinued depending on infestation severity
- Other pet owners in the salon will be contacted for precautionary measures
- Full treatment and clearance required before future appointments

5) Signs of Illness

Pets showing any of the following symptoms will not be accepted for grooming:

- Lethargy or unusual behaviour
- Vomiting or diarrhoea
- Excessive scratching or skin irritation
- Discharge from eyes, nose, or ears
- Coughing or respiratory distress
- Fever or elevated temperature
- Open wounds or skin lesions

6) Medical Conditions and Special Needs

Disclosed Medical Conditions

Please inform us of any:

- Chronic health conditions (diabetes, heart conditions, arthritis)
- Current medications and dosages
- Recent surgeries or injuries
- Allergies (food, environmental, product sensitivities)

- Age-related considerations (senior pets, puppies/kittens)
- Physical limitations or disabilities

Pregnant Pets

- Veterinary clearance required before grooming
- Modified grooming procedures may be necessary
- Extended rest periods may be required
- Close monitoring throughout the process

Senior Pets (7+ years for dogs, 10+ years for cats)

- Gentle handling techniques employed
- Shorter grooming sessions with rest breaks
- Modified restraint methods
- Extra attention to comfort and stress levels

7) Behavioural Health and Safety

Temperament Assessment

We assess every pet for:

- Stress levels and anxiety indicators
- Aggressive tendencies
- Fear responses
- Previous grooming experiences
- Comfort with handling and restraint

Aggressive or Anxious Pets

For everyone's safety:

- Muzzles may be applied when necessary (appropriate size for panting, drinking, vomiting)
- Two-person grooming may be required (additional £60 charge)
- Grooming may be discontinued if safety is compromised
- Referral to veterinary behaviourist may be recommended

Stress Indicators We Monitor

- Excessive panting or drooling

- Trembling or shaking
- Withdrawal or hiding behaviour
- Vocalizations (whining, crying, growling)
- Loss of bladder/bowel control
- Aggressive posturing

This policy is designed to protect the health and welfare of all pets in our care while maintaining the highest professional standards.

For questions about health and safety requirements, please contact us before your appointment. Our team is here to ensure a safe and positive experience for your pet.